



## Building stronger communities.

We believe in helping all people reach their full potential. For 125 years, our work has continued to touch the mind, body, heart—and ultimately the spirit of those we serve. Volunteers of America (VOA) is a national, faith-based nonprofit organization dedicated to helping those in need live healthy, safe, and productive lives. Through thousands of human services programs, including housing and healthcare services, VOA helps over a million people across the country and thousands throughout Ohio and Indiana.

## Ohio Veterans Services

Helping over 5,000 neighbors in Ohio and Indiana each year

### Employment Services

(Cincinnati, Cleveland, Columbus, Lorain, Akron, Erie, Canton)

The goal for each veteran is self-sufficiency through long-term employment. Services offered during the year-long program include: job-readiness skill development; résumé writing; job searching, placement and coaching; career clothing; transportation; and referrals to community resources.

### Veterans & Families FIRST

(Cleveland, Columbus, Dayton)

Recognizing the importance of family and the lasting impact that homelessness or the threat of homelessness can have on a veteran and their family, we provide case management support to link a veteran and their family to community resources. Through this program we aim to keep families whole and in stable housing.

### Veterans Domiciliary at Wade Park

(Cleveland)

The Domiciliary is a 122-bed, state-of-the-art residential care facility that combines rehabilitative medical services with supportive services for homeless veterans. This program is a partnership between Volunteers of America and the Cleveland VA Medical Center.

### Bridge Housing

(Cincinnati, Cleveland, Columbus, Dayton, Sandusky)

We provide a stable environment to quickly reintegrate veterans into independent housing. Generally provided for up to 90 days, veterans receive services designed to meet their individual needs in order to connect them with permanent housing. Veterans waiting to enter already-determined-housing can stay and receive services until their move-in date.

### Clinical Treatment

(Cincinnati, Cleveland, Columbus, Dayton)

Integrated with our other housing services, we provide treatment programs for veterans' unique needs. We serve those with a chronic mental illness, who have an alcohol or drug addiction, or are dual diagnosed. Whatever their needs, we help them develop a plan for successful return to work and independent living. Our staff are licensed and/or credentialed for the Substance Use Disorder and mental health services provided.

### Hospital to Housing (Respite)

(Cincinnati, Cleveland)

Veterans are identified and evaluated in emergency departments and inpatient care settings for suitability for direct transfer to supportive care and to connect them with permanent housing. Veteran must be functional, able to perform independent Activities of Daily Living (ADLs), not require acute detox, have no apparent psychosis, and have a post-discharge plan, coordinating care with the medical center.

### Service Intensive Housing

(Cincinnati, Cleveland, Columbus, Dayton)

We provide a stable environment and help move veterans into independent housing through our supportive services. As veterans are actively working to achieve permanent housing, they receive additional specialized services that help facilitate individual stabilization. Services provided will vary based on the individual needs of the veterans and resources available in the community. Services include: case management, employment services, life skills training and referrals to community resources.

\*Volunteers of America's transitional housing program for veterans is certified by the Ohio Department of Mental Health and Addiction Services. All of Volunteers of America's veterans programs are accredited by the Commission on Accreditation of Rehabilitation Facilities.

**Offer Hope Restore Dignity Transform Lives**